

## **Schlumberger Position Description**

Position Title:	Field Specialist 1 (FS1)	Field
Grade:	G08	Position Location: NSA
Date:	June 2004	Product Segment: WS

### **Position Purpose:**

Organizes and performs all types of jobs within pumping service, using equipment, people and materials to provide clients with high-quality services.

### **Key Functions:**

- Ensures that people, equipment, and materials arrive on location in a timely manner as required by the client
- Executes successful jobs according to design and client specifications
- Ensures that all phases of treatment are carried out in a safe, efficient, and professional manner
- Maintains and repairs product line equipment as needed
- Prepares product line reports for Field Service Manager and clients
- Comply with applicable company policies, including Personnel, Quality System and Health, Safety and Environment standards and procedures

Employees may be assigned other duties, in addition to or in lieu of those described above, and any duties are subject to change at any time, according to the needs of the location or Company

### **Preferred:**

**Education:** High School Diploma plus 2-year Associates Degree or equivalent  
**Experience:** 1. Minimum one-year prior Company field experience in a service

### **Special Knowledge & Skills:**

#### Problem Solving

- Creative and innovative in providing quality solutions, analytical and solution oriented
- Intermediate skill in techniques, tools, processes and practices within area of expertise
- Basic decision making: Involved in developing, modifying and executing company policies

#### Leadership

- Can function independently and in a team
- Establishes goals in order to meet objectives, including subordinates. Provides leadership to subordinates
- Basic Mentoring skills, provides assistance to less experienced staff

#### Communication

- Intermediate oral and written communication skills: Frequently interacts with peer groups, subordinates and management within area advising on their area of responsibility
- Customer oriented, actively communicates with internal and/or external customers to ensure service level meets with expectations and handles customer dissatisfaction professionally and takes ownership for customer needs
- Is responsive to customers' demands and priorities

#### Cross Discipline

- Basic understanding of how other disciplines interact with own
- Adheres to local standards and procedures in all aspects of working environment
- Managing the Assigned Task
- Has intermediate functional and technical skills required to do the job

### **Supervision:**

Direct Supervisor: Pumping Cell Leader